



PRISM Terms and Conditions

INFORMATION WE GATHER

The information we gather through our customer questionnaire is designed to tailor each PRISM deliverable to your venture. This information includes team profiles, contact information, company history and structure, and financial information. This information will inform the creation of product deliverables and will temporarily stay on file at Atlantic in secured cloud storage for up to three months after delivery of products.

DELIVERY AND TIMELINE

Our work begins when we receive your completed customer questionnaire at info@atlanticcorporation.com. Final deliverables will be sent electronically via email to the email address you provided at the time of checkout.

All deliverables will be sent within 2 weeks of receipt of the customer questionnaire. Any delays or clarifications will be communicated to the customer in a timely manner.

REVISIONS POLICY

We stand behind the quality of the work we deliver. Each client is entitled to one complimentary round of revisions within the following guidelines:

- **Submission of Feedback:** Send all requested edits in a single document or email to info@atlanticcorporation.com within 7 business days of receiving your deliverables. Atlantic will confirm receipt of feedback and discuss the scope of the request.
- **Scope of Complimentary Revisions:** Revision requests may include clarification of data points, minor design changes, and content corrections.
- **Out-of-Scope Requests:** Major additions, expansions, or changes to the scope of the deliverables fall outside the complimentary revision round. Major changes will be quoted and charged at a standard hourly rate, with costs approved by you before work begins.
- **Timing:** We aim to complete revisions within 3-7 business days of receiving your initial feedback

If you have questions about what qualifies for complimentary revision or need to discuss issues with your deliverables, please reach out to info@atlanticcorporation.com.